LC3 Collaborative

Game Changer Action Team Work Session

August 16, 2022
LC3 Staff

Rose Ann Vasquez
LC3 Collaborative Coordinator

Logan Howard
LC3 Collaborative Community Organizer
Agenda

- **11:30am- 11:45 Welcome & Introduction**
  - Mini breakouts to introduce yourself to others
- **11:45am- 12:15 Launch SIMs Survey, Dr. Wendy Chi**
  - Purpose of SIMs, how it contributes to LC3 learning & time to take the survey
- **12:15-12:45pm Action Team Session (Report back 12:45-1:00)**
  - Action Team overview and updates
  - AT protocols - Assign a scribe to capture notes
  - Workplans

Please sign into the chat with your name, agency or affiliation, and email address.
Thank you!
To build a behavioral health system that is inclusive, organized, centered on the individual and family, and is committed to advocating for and providing comprehensive mental health and substance use disorder services for people across Doña Ana County, New Mexico.

NOTE: Meetings in person happened prior to the pandemic.
Ideal Behavioral Health System in Doña Ana County
CURRENT STATE

PREVENTION
- Increase number of peer support workers
- Increase coordination through centralized database
- Increase self-care for youth and adults
- Increase collaboration and coordination in BH using the collective impact strategy
- Increase trainings for educators, first-responders, and community
- Increase trainings on cultural competence
- Increase awareness of services to community

RESPONSE
- Increase triage of 911 calls
- Decrease usage of hospital EDs through Crisis Triage Center
- Increase crisis response through mobile crisis unit
- Increase number of beds at Acute Inpatient Facilities
- Increase number of beds at Residential Treatment Centers
- Increase providers of outpatient services

RECOVERY
- Increase community services for youth and adults
- Increase supportive services for housing, food, employment, transportation

An inclusive, educated system where partners work collaboratively
Integrated, trauma-informed, culturally competent, and organized from a population health perspective
A system with clear cut, defined pathways, free of gaps, with multiple entry points across the system and facilitating access, screening, and discharge planning
Organized so that resources are available at every possible level (policy, program, procedure, and practice)
Client-driven, person-centered, recovery and resilience-oriented, and focused on meeting or exceeding the service and support needs of individuals and families

- Green: In existence and improvements in progress
- Yellow: In existence but needs attention
- Red: High priority for this community
- Underline: LG3 is addressing this need
Outcome: ideal Behavioral Health System

Figure 10. The Ideal Doña Ana County Behavioral Health System in 2025

- Increase number of peer support workers and navigators
- Increase coordination through centralized database
- Increase self-care for youth and adults
- Increase collaboration and coordination in BH using the collective impact strategy
- Increase trainings for educators, first-responders, and community
- Increase trainings on cultural humility
- Increase awareness of services to community

- Increase triage of 911 calls
- Increase crisis response through 988 hotline
- Decrease usage of hospital EDs through Crisis Triage Center
- Increase crisis response through mobile crisis unit
- Decrease need for Acute Inpatient Facilities
- Decrease shortage of beds at Residential Treatment Centers
- Increase providers of outpatient services

- Green: In existence and improvements in progress
- Yellow: In existence but needs attention
- Red: Not in full existence and high priority
- Underline: LC3 is addressing this need

- Increase community services for youth and adults
- Increase supportive services for housing, food, employment, transportation
Outcome: LC3 Game Changer Action Teams & Strategies

LC3 COLLABORATIVE STRUCTURE

BORDERPLEX
REGION

LC3 BOARD OF DIRECTORS
DR. WENDY CHI LC3 EVALUATOR
FYI LC3 BACKBONE STAFF/AGENCY

LC3 GAME CHANGER ACTION TEAMS
GAME CHANGER STRATEGIES

SOTERIA HOUSE
LOS AMIGOS PROJECT

SUPPORTIVE HOUSING

CLIENT ADVOCACY & ACCESS

CHILDREN & FAMILIES

SHARED REFERRAL SYSTEM
INCREASE CHW & CPSW

NAMI SNM TRAINING & TECH ASSISTANCE
SINGLE COORD CARE PLAN
Welcome to all new LC3 members

Visit our website to read and learn about what LC3 has been up to the last few years including:

- [LC3 Healthy Paso del Norte Webpage](#)
- [LC3 Strategic Plan](#)
- [LC3 Ideal Behavioral Health System Report](#)
- [LC3 One Pager](#)
Mini break-outs to strengthen relationships

Mental Health Monday messages from NM CAL

Monday, August 15th - National Relaxation Day

What is your favorite relaxation activity?

- Reading a book
- Fishing with a friend
- A picnic in the park
- Walking along the beach
- Taking a drive in the country
- Spa
Dial/text 988 - Support is only 3 digits away

988 KICK-OFF EVENT
EVERYTHING YOU NEED TO KNOW ABOUT THE NEW 988 LIFELINE

Friday, August 26, 2022
10:30am-Noon
Doña Ana County Government Center, North lawn
845 N. Motel Blvd, Las Cruces NM

988 offers 24/7 access to trained counselors who can help people experiencing mental health related distress anywhere in the United States. Learn more about 988 & local resources available.

Guest Speaker:
Dr. Neal Bowen, Director
NM Behavioral Health Services Division

Agencies will be on-site to provide community resources

For more information:
Vanessa Gomez
vanessag@donaanacounty.org
575-525-5869
NAMI SNM Grand Opening/Ribbon cutting

This Friday, August 19th
6:00-8:00pm
Downtown Las Cruces, 105 W Griggs Ave
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<tr>
<th>LC3 Mid-year Report</th>
<th>Reporting dates: DEC 2021–MAY 2022</th>
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<tbody>
<tr>
<td>**1</td>
<td>OUTCOMES →**</td>
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<tr>
<td>Outcome 1: Complete AT workplans</td>
<td>55% complete</td>
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<tr>
<td>T&amp;T: NAMI SNM Capacity Building</td>
<td>40% complete or 78 hours</td>
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<td>Outcome 2: Train 100 individuals</td>
<td>233 total participants trained in LC3</td>
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<td>T&amp;T &amp; Wellness Wednesday</td>
<td>2 T&amp;T Trainings – AUG &amp; OCT</td>
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<td>Outcome 3: 50% LC3 board &amp; general mtgs are led by members</td>
<td>144 hours total – LC3 Action Teams have met outside of general mtg Each AT is facilitating their own meetings</td>
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<td>Outcome 4: Evaluation surveys demonstrate an 80% increase in leadership skills, facilitation &amp; decision making</td>
<td>Dr. Chi mid–year evaluation report done &amp; submitted to PDNHF 50% complete</td>
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<td>Organize a Funder’s forum: Identify 8 new funding sources &amp; 12 new potential partners in 180 days</td>
<td>Identified 3 new funding sources &amp; 13 partners</td>
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What is needed to complete deliverables by Nov?

- LC3 Action Teams - Children & Families AT wants to meet w/Client Advocacy & Access team Re: consolidate part of their pilot programs w/same partners
- NAMI Capacity Building - Complete organizational administrative infrastructure
- SIMS survey & interview ATs- Dr. Wendy Chi, start administering the survey in August
- Funder's forum - Identify 5 more funding sources & organize a forum
- In-kind hours - Logan, fall interns & keep track of LC3 members' hours
LC3 Strategic Impact Measurement Survey

August 16, 2022
LC3 Collaborative Meeting
Strategic Impact Measurement Survey

• Strategic Impact Measurement Survey (SIMS) administered in 2020, 2021, and now 2022
• Assessing capacity, activity, reach, engagement, and impact in your organization and in the LC3 Collaborative
• Evaluating progress of our goals
2021 Survey Respondents (N = 27)

Behavioral health organization types of respondents

- Non-profit: 60%
- Private provider: 25%
- Government/Policy makers: 10%
- Medical provider: 5%
- Law enforcement/Civil service: 5%

Primary audience of respondents

- Children (Under 18): 41%
- Equally with both groups: 48%
- Adults: 11%

Primary services and groups served by survey respondents

- General Behavioral Health: 64%
- Family Services: 59%
- Substance Abuse and Addiction: 69%
- Low income services: 50%
- Social Services: 50%
- Child Services (outside school): 45%
- Crisis Intervention: 41%
- Services for non-native English speakers: 36%
- Services for rural communities: 32%
- Homeless Services: 32%
- Suicide Prevention: 27%
- Services for undocumented immigrants: 23%
- K-12 School Services: 23%
- Domestic Violence Resources: 23%
- Incarcerated Individuals Services: 18%
- Veterans Services: 18%
2021 Survey Summary (N = 27)

Percent of survey respondents who felt these statements were “true” in some form (e.g., “Extremely True” or “Very True”)

- Making a difference in behavioral health in the Doña Ana County area: 83%
- Providing direction to achieve LC3’s mission: 81%
- Skills to carry out the LC3 mission and serve LC3’s target population: 81%
- Initiatives to serve the needs of our audience: 78%
- Our programs and services are making a difference for LC3’s target audience: 67%
- Facts of the 2013 Shutdown: 67%
Please take the SIMS survey!

https://www.surveymonkey.com/r/SIMS2022
Action Team Workplan session

- Action Team overview and brief updates from each team
- Set Ground Rules, assign a scribe, follow co-chairs lead
- Workplans- scribe shares screen & is typing in the workplan to capture next steps
- Breakout rooms- (Logan/RAV Main room & checking in with groups)
- 12:45 Final report out as a group- Name 1 or 2 next step & date/time of next mtg

Work plan template  Work plan in progress
Contact Information

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LC3 webpage: www.healthypasodelnorte.org/lc3

FYI+ website: www.fyiplusnm.org